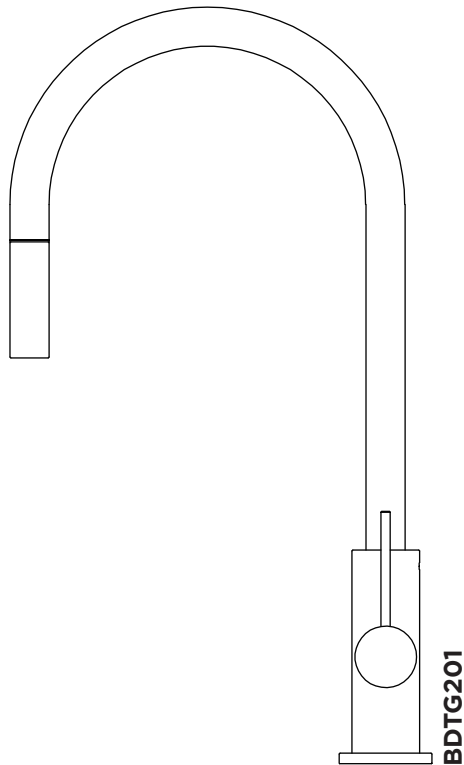




Gooseneck Pull-Out Mixers

Models

BDTG201X, BDTG201GM,
BDTG201MB, BDTG201RG, BDTG201LG



INSTRUCTION MANUAL

belling.com.au | belling.co.nz

PLEASE READ THE INSTRUCTION MANUAL CAREFULLY BEFORE USING THE UNIT

CONGRATULATIONS

Dear Customer,

Congratulations on the purchase of your new product from **Belling**.

We recommend you please take some time to read the instruction manual thoroughly to familiarise yourself with the functionality and operations to ensure optimum performance of your new product.

After reading the manual, please store it in a safe and accessible location for future reference.

Installation

The installation of your new tap must be carried out by a licensed plumber in accordance to local regulations. Please ensure all packaging materials are disposed of correctly.

Customer Care

Our Customer Care centre is available should you wish to learn more about your appliance in relation to how to use it to its best potential, or tips on cleaning as well as available accessories.

For further details please contact our Customer Care Team

Australia

Ph: 1300 556 816
customer.care.ha@glendimplex.com.au

New Zealand

Ph: 09 274 8265
nztechserv@glendimplex.co.nz

Thank you.

Regards,

Belling Australia and New Zealand

PRODUCT / INSTALLER DETAILS

For future reference we suggest that you staple a copy of your purchase receipt here and complete the below so the information is always at hand.

PRODUCT DETAILS

Model number: _____

Description: _____

PURCHASE DETAILS

Date of purchase: _____

Place of purchase: _____

Store name: _____

Address: _____

Telephone: _____ Invoice / receipt number: _____

INSTALLATION DETAILS

Plumbing Details



Date of installation: _____

Company / installers name: _____




Licence number: _____ Telephone number: _____

INSTALLATION



WARNING ICONS

Icon	Type	Meaning
	Caution	Injury or property damage risk
	Important / Note	Operating the system correctly




BEFORE INSTALLATION

-  Turn off the water.
-  Check that the components of the mixer are fitted securely.
-  Do not try to dismantle the components yourself.

UNPACKING INSTRUCTIONS FOR INSTALLER

-  Please check the product and make sure that there is no damage.
-  Please read all installation information in this manual to ensure understanding.

WARNING FOR INSTALLER

-  Contact your retailer if you have any questions.
-  Installation **MUST** be carried out by a competent person. If in doubt, please contact a qualified plumber.
-  Failure to install the product correctly could invalidate any warranty or liability claims.

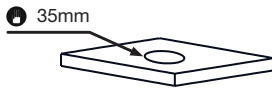
All our products are tested and approved to WaterMark standards: kitchen and basin mixers to AS/NZS 3718. Recommended temperature table information as follows:

Temperature	Pressure
Maximum 70°C	Maximum 500kPa
Minimum 1°C	Minimum 150kPa

INSTALLATION SEQUENCE

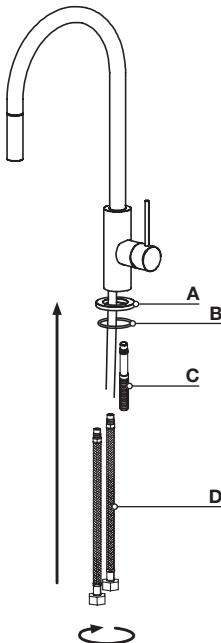
Install the components in place in the sequence shown in the drawings (1 - 6).

Step 1



1. Make sure the hole for the mixer has a diameter of 35mm.
- The tap can be mounted into either a solid benchtop or directly onto a sink.

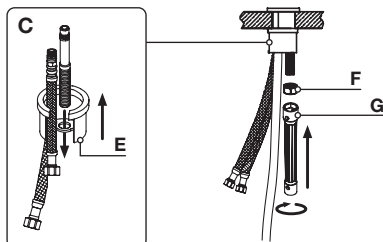
Step 2



2. Prepare the tap for installation in the following way:
 - 2.1 Slide the dress ring (A) and rubber o-ring (B) over the nylon hose and up to the base of the tap.
 - 2.2 Screw the mounting bolt (C) into the base of the tap and tighten. Remove the fixing nut from the mounting bolt and set aside.
- The mounting bolt also provides water to the pull-out hose so ensure it is firmly secure and the 2 o-rings on the end of the bolt are not visible.
- 2.3 Connect the hot and cold flexible hoses (D) to the inlets on the bottom of the tap and twist clockwise until tight and secure.

INSTALLATION

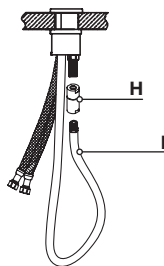
Step 3



3. Insert the tap into a 35mm hole in the sink or benchtop and secure underneath by sliding the tap brace (**E**) onto the mounting bolt (**C**).

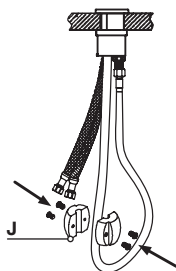
Secure the tap by screwing the fixing nut (**F**) onto the mounting bolt and tightening with the supplied tap spanner (**G**).

Step 4



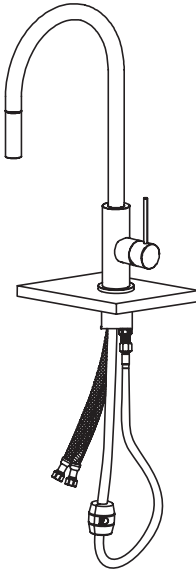
4. Screw the non-return valve (**H**) onto the mounting bolt and tighten. On the other end of the non-return valve, check that the pull-out hose (**I**) is secure and tight.

Step 5



5. Undo the counterweight (**J**) and place around the pull-out hose in a position that allows the showerhead to retract all the way back in when pulled out.

Step 6



6. Connect the hot and cold supply hoses to the isolating stop valves beneath the sink and tighten until secure.

Next, turn the water back on at the isolating stop valves and slowly open the tap handle until all air within the line has been released and there is a constant stream of water.

- ⚠ Make sure that the hoses are connected to the correct water supply (blue hose to cold water, red hose to hot water).
- For new builds, the water supply lines should be flushed before connecting the hot and cold supply hoses to prevent foreign material from entering the connections or the body of the tap and causing damage.
- ⚠ Isolation stop taps are required to be fitted so water can be shut off at the sink in the event of a leak occurring.
- ⚠ When the mixer is fitted, check that all connections are secure and that there are no leaks present.

PRODUCT CARE & MAINTENANCE

ALL PRODUCTS

Products should be cleaned with mild liquid detergent or soap and water.

Never use harsh detergents, solvents or acidic cleaners, citrus based cleaners, lime scale removers, household vinegar, and cleaning agents containing acetic acid on any products as these will scratch and damage the surface. Additionally, use of wax based furniture cream should be avoided as these can result in a build-up of deposits, which could detract from the appearance.

Do not use undue pressure when wiping.

Under no circumstances should products be installed using silicone.

MAINTENANCE

Regularly clean or replace dirty or blocked outlet aerator inserts in tapware to ensure maximum functionality and longevity.

PVD & NANO COATING (PVD COLOURED PRODUCT ONLY)

All PVD coated tapware has a NANO coating applied as the final step in the manufacturing process.

This coating has a hardening effect and provides the benefit of being resistance to mould and bacteria whilst protecting the tap from fading and scratching.

Whilst the NANO coating is a very hard and durable, care should still taken when cleaning the product as outlined in the product care and maintenance section of this manual.

This warranty is provided in Australia by Glen Dimplex Australia Pty Limited ABN 69 118 275 460 (**Phone number 1300 556 816**) and in New Zealand by Glen Dimplex New Zealand Limited NZBN 9429000069823 (**Phone number 09 274 8265**) in respect of the **Belling** product.

1. Belling Express Warranty

- 1.1** Glen Dimplex Australia provides the following warranty for all Belling Sink & Tapware Products purchased in Australia and New Zealand from an authorised reseller for use in domestic or commercial installations.
- 1.2** This Express Warranty covers Belling Sinks & Taps and applies to defects which have arisen solely from faulty materials or workmanship in the products. For the avoidance of doubt, defects which arise as a result of the following are not covered by this warranty:
- a) Abuse, misuse, neglect, maltreatment, excessive stress or strain;
 - b) Excessive water pressure or temperature (which do not comply with the recommended usage below);
 - c) Repairs or alterations (other than by an accredited and licensed technician); and
 - d) Attachments of accessories any kind (other than those approved by Glen Dimplex Australia).
- 1.3** For the purpose of this Express Warranty, a Belling Product is a product which:
- a) Was manufactured by or on behalf of Glen Dimplex Australia;
 - b) Bears a trademark owned by Glen Dimplex Australia;
 - c) Was sold by an authorised reseller or distributor of Glen Dimplex Australia; and
 - d) Was purchased in Australia or New Zealand for use in Australia or New Zealand.

MANUFACTURER GUARANTEE

1.4 This Express Warranty commences on the earlier of:

- a) The date of purchase or, for new buildings, the date of handover; or
- b) The date of installation, provided the date of installation is no greater than twelve (12) months from the date of purchase, and will continue for the relevant periods set out in the warranty period tables below.

1.5 It is the installer/consumer's responsibility to ensure:

- a) The product is not damaged prior to installation;
- b) The product has all of its components; and
- c) Required maintenance is performed on the product.

1.6 The Express Warranties provided in this Warranty Card are personal to the Consumer who acquires the product from the relevant retailer for their own consumption or use and not for resale or resupply. Accordingly, claims made pursuant to this express warranty cannot be made by anyone other than the Consumer.

1.7 If the Express Warranty:

- a) Is covered by a parts and labour warranty, the warranty covers both the repair of the defective part or the provision of a spare part to replace the defective part but does not cover the installation of that part to the extent that the installation requires the removal, alteration, repair or change to a connecting surface or any indirect or consequential building works; or
- b) Is covered by a parts only warranty, the warranty covers only the repair of the defective part or the provision of a spare part to replace the defective part and does not include the removal of the defective part or the installation of the repaired or replaced part.

1.8 In this Express Warranty, special order, custom or discontinued items may be replaced by a reasonable alternative product and/or finish should a valid warranty claim occur.

2. Warranty periods

Residential / Commercial: Glen Dimplex Australia warrants that the below products which are purchased by consumers for use in either the residential home or in commercial applications (e.g. hotels, aged care facilities, hospitals, schools, factories, motels) will be free from all defects in materials and workmanship for the periods specified below. Conditions apply to special order, custom or discontinued items, refer to section 1.8.

ⓘ Unless specified, labour is not included.

Category	Includes	Details
Tapware (Stainless Steel)	All models sold under the Belling brand	1 Year: Parts only. Hot & cold supply hoses / pull-out hoses / mixer hand pieces 5 Years: Parts & labour* 10 Years: Parts only (standard cartridge)
Tapware (PVD Finishes)	All models sold under the Belling brand	1 Year: Parts only. Hot & cold supply hoses / pull-out hoses / mixer hand pieces 5 Years: Parts & labour* 10 Years: Parts only (standard cartridge)
Sinks (Stainless Steel)	All models sold under the Belling brand	1 Year: Parts & labour 10 Years: Replacement only
Sinks (PVD Finishes)	All models sold under the Belling brand	1 Year: Parts and labour 5 Years: Replacement only
Sink Accessories	Drainer tray / roller mat / strainer bowl / chopping board	1 Year: Parts only
Wastes & Overflows	Plug / waste / seals / plastic tubing	1 Year: Parts only

*Excludes damage to ceramic disc cartridges from pieces of copper tube, plastic tube, sand, dirt, or thread tape etc.

MANUFACTURER GUARANTEE

3. Consumer guarantees

Our goods come with guarantees that cannot be excluded under the Australian / New Zealand Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

4. How to make a claim

4.1 You may make a claim under this warranty through our website, contacting our customer care line or via email. Contact details for Glen Dimplex Australia and New Zealand can be found at the end of this document.

4.2 To make a valid claim under this warranty, you must:

- a) Lodge the claim with us as soon as possible and no later than 14 days after you first become aware of the breakdown;
- b) Provide us with the product serial number;
- c) Provide us with reasonable proof of purchase for the product. This can take the form of a store receipt, new home handover form or other payment receipt documentation; and
- d) If required by us, provide us (or any person nominated by us) with access to the premises at which the product is located at times nominated by us (so that we can inspect the product).

5. Warranty claims

5.1 If you make a valid claim under this warranty and none of the exclusions set out in section 2 apply, we will, at our election, either repair the product or replace the product with a product of identical specification (or where the product is superseded or no longer in stock, with a product of as close a specification as possible).

5.2 Goods presented for repair may be replaced by refurbished goods of the same type rather than being repaired. Refurbished parts may be used to repair the goods. Products are designed and supplied for normal domestic use. We will not be liable to you under this warranty for business loss or damage of any kind whatsoever.

This image shows a single sheet of white paper with horizontal ruling lines. The lines are evenly spaced and run across the width of the page. There are no margins, text, or other markings on the paper.

NOTES _____

— Contact our Customer Care Team —

Glen Dimplex Australia Pty Ltd	Glen Dimplex New Zealand Ltd
Ph: 1300 556 816	Ph: 09 274 8265
customer.care.ha@glendimplex.com.au	nztechserv@glendimplex.co.nz
www.glendimplex.com.au	www.glendimplex.co.nz

Ph: 09 274 8265
nztechserv@glendimplex.co.nz
www.glendimplex.co.nz

READ THE INSTRUCTION BOOKLET BEFORE INSTALLING AND USING THE APPLIANCE.

The manufacturer will not be responsible for any damage to property or to persons caused by incorrect installation or improper use of the appliance. The manufacturer is not responsible for any inaccuracies, due to printing or transcription errors, contained in this manual. In addition, the appearance of the figures reported is also purely indicative.

The manufacturer reserves the right to make changes to its products when considered necessary and useful, without affecting the essential safety and operating characteristics. Glen Dimplex constantly seeks ways to improve the specifications and designs of their products. Whilst every effort is made to produce up to date literature, this document should not be regarded as an infallible guide. Actual product only should be used to derive cut out sizes.

All appliances must be installed by a qualified person/s with adherence to the relevant electrical, plumbing and building codes, with compliance being issued as required by state or national legislation.

Additionally, all upright cookers must have the anti-tilt device installed correctly in adherence to the relevant standards by a licenced installer.

For maximum effectiveness and efficiency all rangehoods should be installed with the use of ductwork, by a licenced installer with adherence to the relevant state and national building codes and regulations.

All Glen Dimplex appliances are for Domestic use only, and must be installed by a licence installer into Domestic Applications only, without exception and to the required Authorities guidelines. Any installation outside of this will **VOID** warranty. Alfresco areas are not a Domestic application.



Distributed by

Glen Dimplex Australia Pty Ltd

Ph: 1300 556 816

customer.care.ha@glendimplex.com.au

Glen Dimplex New Zealand Ltd

Ph: 09 274 8265

nztechserv@glendimplex.co.nz

For service advice, please contact the Customer Care Centre by phone or email above.

For full terms and conditions, or to register your product warranty, please visit our website:

www.glendimplex.com.au

www.glendimplex.co.nz



belling.com.au | belling.co.nz